

Looking to save money  
on your prescriptions?

**Rx Savings Solutions can help!**

Register today to access your  
personalized prescription savings.



### **What is Rx Savings Solutions?**

Rx Savings Solutions is a secure, online tool that helps you identify ways to save money on your prescription drugs. Boise Cascade offers this service free of charge to all employees and their dependents enrolled in our medical benefits.

### **Tips for making the most of Rx Savings Solutions**

- 1** Verify your user settings. Choose how you want to receive secure notifications; and double check your confidential contact information.
- 2** Keep an eye out. If the tool finds savings on your prescriptions, you'll see an alert in your private dashboard—you'll also receive a notification.
- 3** Make sure your Dependents over 18 register as well.

**Or call at 1-800-268-4476 to get started today!**

# Frequently Asked Questions

## **WHAT IS RX SAVINGS SOLUTIONS? HOW DOES IT WORK?**

Rx Savings Solutions is a free, confidential tool that provides you and your health plan dependents with cost-saving opportunities on your medications. Rx Savings Solutions looks at the medications you take and prepares a personalized prescription savings plan for you.

## **CAN I TRUST RX SAVINGS SOLUTIONS TO SECURE MY PERSONAL INFORMATION?**

Rx Savings Solution will not expose your personal health information to anyone, including your employer. Our business depends on holding your personal health information in the strictest confidence. Like your health insurance carrier, your doctor(s) and your pharmacy, we are legally bound to the Security Rules under the Health Insurance Portability and Accountability Act of 1996 (HIPAA Security Rules). To learn more about how Rx Savings Solutions handles your information, please see our Privacy Policy at: <https://rxsavingsolutions.com/privacy-policy>

## **IS THIS THE SAME AS MY CURRENT INSURANCE OR MAIL ORDER PHARMACY?**

Rx Savings Solutions is not affiliated with your prescription drug administrator. It is an additional tool being offered to Boise Cascade employees and their health plan dependents to alleviate your out-of-pocket costs for prescription medications. We strive to lower your cost at the pharmacy you choose, not by asking you to change to a mail order pharmacy.

## **HOW DO I GET THE SAVINGS RX SAVINGS SOLUTIONS HAS FOUND FOR ME?**

Details of each savings opportunity are available on your Rx Savings dashboard. To access, log in at [boise.rxsavingsolutions.com](https://boise.rxsavingsolutions.com). The secure website will walk you through the rest of these steps. There is even a “Dear Prescriber” letter to send to your prescriber, who will be able to see the suggestions that have been made. We will also notify you when we find savings on your prescriptions, based on your contact preferences.

## **WHAT IF I’M NOT INTERESTED IN THE SAVINGS SUGGESTIONS MADE?**

The savings identified by Rx Savings Solutions are intended to help you make more informed decisions about your healthcare and make the most of your money. They’re merely suggestions for you and your healthcare provider to consider. If you feel it’s a good fit, great; if not, you are in no way required to use the savings found.

## **WHEN I LOG IN TO MY ACCOUNT, I DON’T SEE ONE OF THE MEDICATIONS I’M TAKING. WHY ISN’T IT THERE AND HOW DO I ADD IT?**

The medications listed on your dashboard are those which you have filled in the last 6 months. In addition, the claims information that Rx Savings Solutions receives from your insurance company comes at a slight delay. If you have started a new medication, you can wait for the information from your insurance company to be delivered to Rx Savings Solutions, or you can use the Search Drug Prices tool located on your dashboard.

## **HOW DO I LOOK AT MY DEPENDENT’S PRESCRIPTIONS?**

You will have access to savings information for any minor dependents (under 18 years of age) on your dashboard. Adult dependents (18 years of age and older) will be required to create their own profile, but you can see on your dashboard whether they have a savings alert.

## **Questions? Contact Member Services.**

Our Member Services team is staffed with Certified Pharmacy Technicians available to assist with prescription questions. They can be reached Monday–Friday from 7:00 a.m.–8:00 p.m. CT at 1-800-268-4476 or [info@rxsavingsolutions.com](mailto:info@rxsavingsolutions.com).

[rxsavingsolutions.com](https://rxsavingsolutions.com)