



IMPORTANT BENEFIT NOTICE

This is your temporary healthcare ID card
Until you receive your benefit cards, please present this letter
to your pharmacist and/or medical provider
to accurately process your claim(s).

If you have enrolled in benefits, but are having issues receiving service, please contact:

HR Services

800-237-3459

HRServices@bc.com

Monday through Friday, 7 a.m. – 5 p.m. Mountain time



EXPRESS SCRIPTS®

Attention pharmacist:

The Boise Cascade prescription drug program is administered by Express Scripts.

To simplify prescription processing, please link the cardholder (employee) and all members of his/her family to Express Scripts by entering the following information into your system:

- Bin #: **003858**
- Processor Control #: **A4**
- Rx Group #: **JX6A**
- **Employee** Social Security Number
- **Patient** Date of Birth

NEED ADDITIONAL ASSISTANCE?

If you have any questions while processing the claim, please contact Express Scripts:

Pharmacy Services Help Desk

800-824-0898

Customer Service

800-857-6356

If you have contacted Express Scripts at the number above, and still experience difficulty processing the prescription, please contact HR Services (see contact information above).

See other side for information about your medical benefits program.



Attention medical provider:

The Boise Cascade medical benefit program is administered by Blue Cross of Idaho.

To simplify claims processing until this member receives his/her identification card, please contact Blue Cross customer service at **866-588-6173**. They will give you the member's information to include on the claim form; they can also verify benefits and eligibility.

When calling, please provide the Blue Cross customer service advocate with the following information:

- **Employee** Social Security Number
- **Patient** Name
- **Patient** Date of Birth
- Group Number **10033694**

**Please remember to file your medical claims
with your local Blue Cross Blue Shield Plan.**

See other side for information about your prescription drug program.